



Business

Help and support

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Quick links

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[Billing query](#)

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Billing

Find out more about your billing, how to reduce it, how to get copies, and analytics



[Billing help >](#)

Phone line

Get help with BT Cloud Voice Express, BT phone lines, call features and plans



[Phone line help >](#)

Broadband

Support for BT Sport, and BT Broadband and wif-fi products including 4G Assure and BTnet



[Broadband help >](#)

Email & hosting

Get help and support on Office 365, security domains, apps, IT support and scams



[Email & hosting help >](#)

Phone system

Support for phone systems like Avaya IP Office, BT Quantum and BT Cloud Voice



[Phone system help >](#)

Mobile

Get help with BT mobile devices, lines, call features, plans, and BT mobile broadband



[Mobile help >](#)

Popular articles

[Diverting your calls >](#)

[Spotting scam calls >](#)

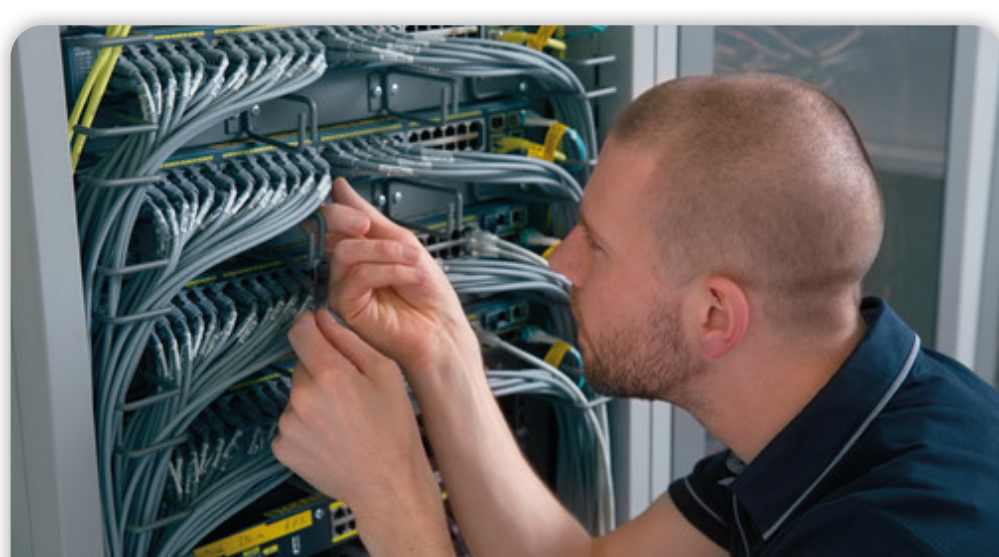
[Copy bills and VAT >](#)

[Understanding your first bill >](#)

[Your hub lights explained >](#)

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Instant support



Service status

Check to see if we're already working on a problem in your area

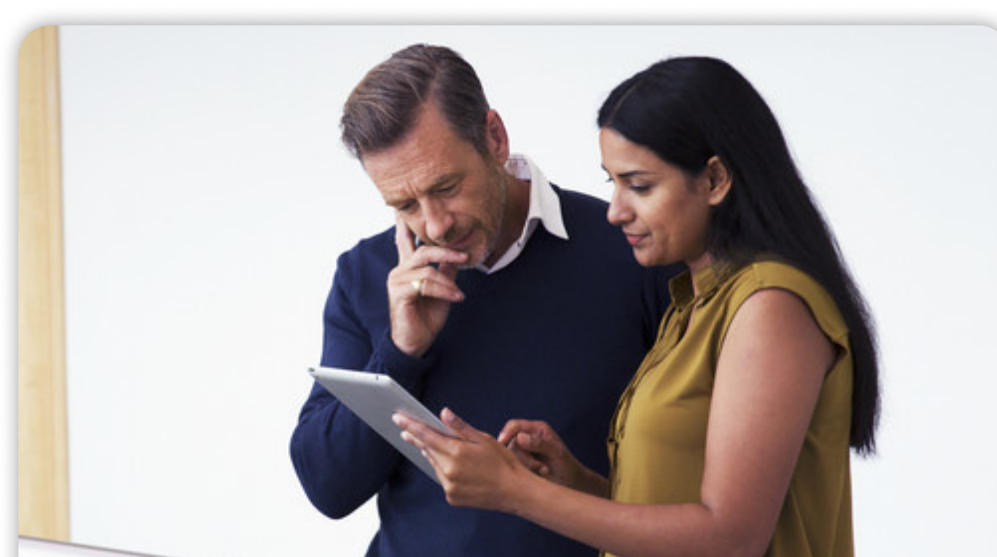
[Check service status >](#)



Broadband issues

Quick solutions for most broadband connectivity issues

[Broadband issues >](#)



Report a fault

Report and fix broadband, email and phone line faults

[Report a fault >](#)



My Account

Log in to quickly view, pay, and download your bills

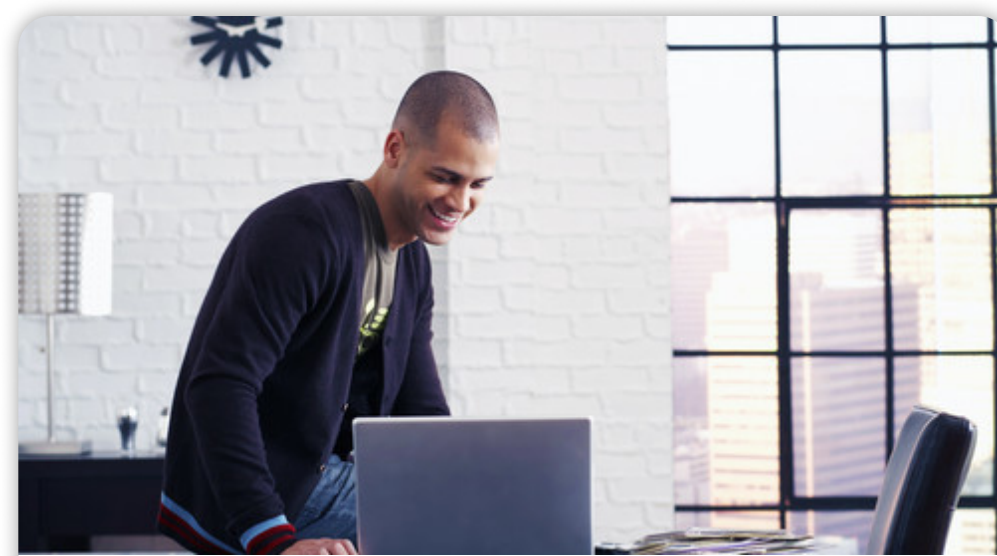
[Sign in or register now >](#)



Fault tracking

Track the progress of any faults you have reported 24/7

[Track a fault >](#)



Order tracking

Track your order progress and check delivery or appointment details

[Track an order >](#)

Broadband connectivity

Quick solutions for most broadband connectivity issues.

[Check connectivity >](#)

Self-serve

Hassle-free ways to help yourself without having to pick up your phone.

[Self-serve >](#)

Live chat

[Start chat >](#)

Unhappy with BT?

Get in touch with us through our dedicated complaints page.

[Make a complaint >](#)

BT Business app

Easy access and control of your BT Business account from the palm of your hand.

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Help categories

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[Office phones & systems](#)

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Social



Contact

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Tools

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Useful links

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